

1830 S. Alma School Rd. #136 Mesa, AZ 85210 480-491-0404 SURESHDENTAL.COM

Dear Patients,

We hope this letter finds you and your family in good health. We have all been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines.

We want to insure our patients that infection control has always been a top priority for our practice. As always we follow the recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA).

We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe. You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you safe in our practice. To make an appointment, please call our office at 480-491-0404 or visit our website at SURESHDENTAL.COM.

Thank you for being our patient. We value your trust and loyalty.

Sincerely,

Dr. Suresh & Dr. Pooja

Patient Flow

• Pre-screening by phone for symptoms and exposure risk

- Forms completed before appointment if possible
- Patient attends appointment alone
- Patients are to bring their own mask to appointment
- Symptoms and temperature screening upon arrival
- Social distancing in waiting room

• Extra time for appointments to allow for social distancing and cleaning between patients

Personal Hygiene

- Strict attention to staff and patient hand hygiene
- Encouraged not to touch face
- Patients asked to wash hand upon entry
- Staff hand washing upon entry and exit of office, after contact with contaminated surface, before donning PPE and after removal

<u>PPE</u>

- All team members provided with advanced PPE
- Front desk staff to wear masks
- N95 masks, lab coats, disposable gowns, eye protection

Protection in Addition to Normal PPE

• Workplace dedicated clothing/scrubs.

Advanced Cleaning

- Extra time provided to staff between patients for disinfection
- Extra time at beginning and end of day for cleaning
- Office pens and clipboards sanitized between uses